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## Item Basket Comparison

The paid membership component of the warehouse club business model is critical to its success. It not only enables BJ's, Costco, PriceSmart and Sam's Club to operate on lower gross margins but provides each club with a revenue source that can be equal to or above net income.

When deciding to join or renew a membership at BJ's, Costco, PriceSmart and Sam's Club, members require one simple benefit. In return for the membership fee, a warehouse club member expects to save more money shopping at the club compared to the annual cost of the membership. Without that savings, members would not join and the warehouse club business model would not work.

When thinking about where potential members can shop for a wide variety of food and non-food items under one roof, grocery stores, supercenters and warehouse clubs are the top three choices. Comparing a basket of items found at each of these three retail formats provides an objective example of how much money a club member can save by shopping at a warehouse club instead of a grocery store or supercenter.

This study analyzes the retail prices at a BJ's, a Costco, a Sam's Club, a grocery store and a supercenter where all the operators compete in the same market for the same customer (as an international operator, PriceSmart is not included in this analysis). By choosing one market, where competition for a customer's wallet is high, the true gauge of the potential savings offered by the warehouse clubs in comparison to grocery stores and supercenters is most likely revealed.

The study includes five sections: methodology, chart layout, master item basket, results and non-competitive comparison.

## Methodology

The data for this 2022 item basket analysis was gathered from locations in Pittsburgh, Pennsylvania that included: BJ's (Bridgeville), Costco (Costco Drive in Pittsburgh), Sam's Club (Summit Park Drive in Pittsburgh), a Giant Eagle grocery store (Bridgeville) and a Walmart supercenter (Summit Park Drive in Pittsburgh).

All five locations were within a ten-mile radius of each other. Item description, package size and retail price data was recorded on August 20 and 21, 2022 at each location. The retail price data represents an item's listed cost and does not include instant coupons, rebates or any other store/club discounts.

Consumer branded products are used exclusively for this analysis to make sure that each item being compared is the same at each retail/club operator. However, package sizes will vary. Given that issue, the method used to compare a market basket of branded items at each retailer is to set up the package sizes at one retailer as the control group. The control group (currently and historically) is Sam's Club.

The price-per-unit is calculated for each item at each operator and multiplied by the package size of the control retailer, Sam's Club. This adjusted retail price is listed next to the actual retail price under the ADJ column in the charts on the next two pages. It is our belief that comparing the adjusted retail prices for each of the non-control retailers to the retail price of the control retailer provides the most accurate apples-to-apples market basket comparison.

The following is an example of how an adjusted retail price is calculated. Sam's Club stocked two 15-ounce bottles of A-1 steak sauce for $\$ 7.48$. Costco stocked two 20 -ounce bottles of the same item for $\$ 9.99$. Costco's price-per-unit (or per ounce) is calculated by dividing its retail price of $\$ 9.99$ by 40 , the number of ounces in the package. Costco's resultant price-per-unit or ounce is 24.98 -cents. Costco's price-per-unit is then multiplied by the A-1 steak sauce package size at Sam's Club ( 30 -ounces) for a Costco adjusted retail price of $\$ 7.49$. This calculation was performed for each item at BJ's, Costco, Walmart and Giant Eagle.

## Chart Layout

The charts on the next two pages list item basket SKUs along with their respective package size and retail price. The totals for Sam's Club are calculated by adding up the retail price column while the totals for BJ's, Costco, Walmart and Giant Eagle are calculated by adding up the ADJ columns.

The bottom of the first item basket chart includes a food total and the bottom of the second item basket chart includes the general merchandise total and an overall total. The percentage numbers to the right of the totals represent the percentage higher (if the number is positive) or lower (if the number is negative) compared to Sam's Club. For example, the adjusted food total of $\$ 919.63$ at BJ's is $3 \%$ lower than Sam's food total of $\$ 946.51$.


## Master Item Basket

Costco's buying philosophy creates an overall product assortment that is more unique compared to its club and non-club competitors, making item-to-item branded item comparisons encompassing a broad range of categories more difficult. The components of Costco's buying philosophy that make an item basket comparison more difficult are: limited SKUs (3,620 items at Costco compared to 4,648 products at Sam's Club and 5,550 SKUs at BJ's), a growing selection of private label, organic and ethnic merchandise and a willingness to rotate a higher percentage of its overall assortment.


Despite the challenge posed by Costco, the goal is to constantly increase the number of items in the final item basket analysis. To meet this goal, preparation is important. To prepare for each analysis, a master list of potential item basket SKUs is created. To create that master list, the following is used: the previous year's item basket list, category assortment data and online research at target locations.

While the first item is self-explanatory, WCF continues to record the entire assortment of 42 categories at BJ's, Costco and Sam's Club for department analyses over the course of a calendar year. These Excel files are reviewed to identify new items stocked at all three clubs that were not in the previous year's item basket analysis.

BJ's, Sam's Club, Walmart and most grocery stores offer item level inventory visibility at specific locations (Costco does not). Those four web sites are visited along with the specific locations for the current item basket study. WCF identified whether those four retailers, at least, currently stock the items that are being added onto the master item basket list.

The end result for 2022 is that WCF started with a master item basket list of 217 products ( 143 food items and 74 non-food SKUs). Of that total, 200 items or $92 \%$ were recorded at Giant Eagle, 198 products or $91 \%$ were recorded at Walmart, 182 SKUs or $84 \%$ were recorded at BJ's, 178 items or $82 \%$ were recorded at Sam's Club and 172 products or $79 \%$ were recorded at Costco. While the disparity between the percentage of master list items observed at Costco compared to the other four retail operators occurs each year, the gap has narrowed due to this planning effort.

## Results

A total of 120 branded items ( 74 food SKUs and 46 non-food products) were recorded at all five retail/club operators in Pittsburgh, Pennsylvania in 2022. In every case, the same brand and product was stocked by BJ's, Costco, Sam's Club, Walmart and Giant Eagle.

Number of Items - Single market item basket analyses have been reported on annually since 2007. Since that time, the number of items in each analysis has increased due to the preparation described in the previous section. From 2007 to 2011, an average of 69 items were included in each analysis. From 2012 to 2016, an average of 90 SKUs were included in each analysis. From 2017 to 2020, an average of 101 products comprised each analysis. However, in 2021, 115 items were included in the analysis and that figure increased to 120 SKUs in this current, 2022 analysis.

Historical Results - The chart below displays the item basket results since 2007. The column titled WMT/TGT is for a supercenter, either Walmart or Target. In each year, Sam's was the control group and is represented by 100 (a base percentage by which to judge the other retailers). The rest of the data is above or below that baseline figure, depending on the percentage difference compared to Sam's Club.

For example, in 2013 in Jacksonville, Florida, the grocery store food and non-food (total) data point was 161 meaning its prices were $61 \%$ higher than Sam's Club. Conversely, in 2018 in Baltimore, Maryland, Costco's food data point was 98 meanings its prices were 2\% lower than Sam's Club.

Supercenter - Compared to Sam's Club, Walmart's food prices were $31 \%$ higher. This outcome is consistent with historical results. Compared to Sam's Club, Walmart's non-food prices were $44 \%$ higher. This is the largest nonfood price differential that WCF has recorded when comparing Sam's Club and a supercenter. Compared to Sam's Club, Walmart's total food and non-food prices were $37 \%$ higher. This is the second largest total price differential that WCF has recorded when comparing food and non-food prices at Sam's Club and supercenter.

|  | Item Basket |  | Sam | n's C | Club |  | Costc |  |  | BJ's |  | WN | T/T | TGT |  | oce | ry |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Year | Market | SKUs | Food | $\begin{array}{\|l\|} \hline \text { Non- } \\ \text { Food } \\ \hline \end{array}$ | Total | Food | $\begin{array}{\|l\|} \text { Non- } \\ \text { Food } \\ \hline \end{array}$ | Total | Food | $\begin{array}{\|l\|l\|} \hline \text { Non- } \\ \hline \text { Food } \\ \hline \end{array}$ | Total | Food | $\begin{array}{\|l\|} \hline \text { Non- } \\ \text { Food } \end{array}$ | Total | Food | $\begin{array}{\|l\|} \text { Non- } \\ \text { Food } \end{array}$ | Total |
| 2007 | Columbia, MD | 54 | 100 | 100 | 100 | 98 | 99 | 99 | 102 | 102 | 102 | 122 | 117 | 119 | 150 | 158 | 154 |
| 2008 | Cleveland, OH | 70 | 100 | 100 | 100 | 100 | 100 | 100 | 104 | 103 | 104 | 133 | 136 | 135 | 174 | 157 | 164 |
| 2009 | Duluth, GA | 76 | 100 | 100 | 100 | 100 | 100 | 100 | 103 | 104 | 104 | 120 | 132 | 126 | 148 | 153 | 150 |
| 2010 | Miami, FL | 68 | 100 | 100 | 100 | 100 | 98 | 99 | 101 | 101 | 101 | 127 | 136 | 131 | 161 | 162 | 161 |
| 2011 | Fort Myers, FL | 77 | 100 | 100 | 100 | 100 | 100 | 100 | 104 | 104 | 104 | 129 | 131 | 130 | 159 | 163 | 161 |
| 2012 | Nashua/Hudson, NH | 82 | 100 | 100 | 100 | 99 | 100 | 100 | 103 | 103 | 103 | 129 | 128 | 128 | 159 | 159 | 159 |
| 2013 \| | Jacksonville, FL | 84 | 100 | 100 | 100 | 101 | 100 | 101 | 105 | 104 | 105 | 129 | 134 | 132 | 166 | 157 | 161 |
| 2014 | Raleigh, NC | 94 | 100 | 100 | 100 | 101 | 100 | 101 | 104 | 104 | 104 | 131 | 122 | 127 | 165 | 173 | 169 |
| 2015 | Baltimore, MD | 95 | 100 | 100 | 100 | 101 | 98 | 100 | 105 | 102 | 103 | 133 | 128 | 131 | 163 | 166 | 165 |
| 2016 | Hartford, CT | 95 | 100 | 100 | 100 | 99 | 101 | 100 | 105 | 107 | 106 | 130 | 132 | 131 | 160 | 170 | 165 |
| 2017 <br> 2018 | Nashua/Hudson, NH | 97 | 100 | 100 | 100 | 98 | 100 | 99 | 103 | 103 | 103 | 125 | 132 | 129 | 153 | 160 | 157 |
| 2018 <br> 201 | Baltimore, MD | 107 | 100 | 100 | 100 | 98 | 100 | 99 | 101 | 102 | 101 | 123 | 127 | 125 | 163 | 160 | 161 |
| 2019 | Sarasota, FL | 96 | 100 | 100 | 100 | 98 | 101 | 99 | 103 | 107 | 105 | 128 | 130 | 129 | 159 | 176 | 167 |
| 2020 <br> 2021 | Hartford, CT | 105 | 100 | 100 | 100 | 98 | 99 | 99 | 103 | 102 | 103 | 129 | 124 | 127 | 171 | 155 | 154 |
| 2021 | Westchester, NY | 115 | 100 | 100 | 100 | 103 | 102 | 103 | 106 | 104 | 105 | 148 | 134 | 140 | 160 | 149 | 154 |
| 2022 | Pittsburgh, PA | 120 | 100 | 100 | 100 | 94 | 97 | 96 | 97 | 98 | 98 | 131 | 144 | 137 | 166 | 189 | 177 |
| WCF Research |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

Grocery Store - Compared to Sam's Club, Giant Eagle's food prices were $66 \%$ higher. This outcome is consistent with historical results. Compared to Sam's Club, Giant Eagle's non-food prices were $89 \%$ higher. This is the largest non-food price differential that WCF has recorded when comparing Sam's Club and a grocery store. Compared to Sam's Club, Giant Eagle's total food and non-food prices were $77 \%$ higher. This is the largest total price differential that WCF has recorded when comparing food and non-food prices at Sam's Club and grocery store.

Savings and Membership Fees - When comparing the overall Pittsburgh, Pennsylvania market baskets at Walmart and Giant Eagle to each club, it can be easily seen that BJ's, Costco and Sam's Club offer savings well in excess of the annual membership fee paid by their club members.

The overall retail prices at Sam's Club are the highest among the three clubs so we'll use its results for the following example. Sam's food and non-food market basket total for all 120 items is $\$ 1,818.30$. According to our estimates, that represents approximately six months of club shopping. A typical club member, conservatively, will visit a location twice a month and spend $\$ 150$ per trip. Over the course of six months, a typical club member will spend approximately $\$ 1,800$.

In comparison to Walmart, Sam's Club members can save, on the 120 items in this study, $\$ 681.72$ every six months or $\$ 1,363.44$ annually. That represents more than 11-times the most expensive club membership option (a $\$ 120$ executive membership at Costco). In comparison to Giant Eagle, Sam's Club members can save, on the 120 items in this study, $\$ 1,406.62$ every six months or $\$ 2,813.24$ annually. That represents more than 23 -times the most expensive club membership option.

Although this is an exaggerated way of estimating the savings a warehouse club member can realize, it does reinforce the point that the savings members receive by shopping at a club instead of a grocery store or supercenter are real, significant and historically consistent.

BJ's - Reported merchandise gross margins at BJ's are significantly higher than Costco (Sam's does not report this data point). BJ's recently reported merchandise gross margins for its second quarter ending July 30, 2022 were 15.21\%. Costco's recently reported merchandise for its third quarter ending May 8, 2022 were 10.19\%.

As can be seen from the historical and current item basket results, in comparison to Costco, BJ's overall retail price differential on consumer brands is typically smaller than the $5.02 \%$ difference between their recently reported merchandise gross margins. This indicates, on competitive items, BJ's pays attention to the retail prices at its club competitors and makes price adjustments to remain close but on non-competitive items, BJ's will generate higher than average merchandise gross margins.

Since the item basket study began in 2007, BJ's overall retail prices have always been an average of $1 \%$ to $6 \%$ higher than Sam's Club and have never been lower than Sam's Club. This trend stopped in 2022 as BJ's overall retail prices were 2\% lower than Sam's Club including food prices which were 3\% lower and general merchandise prices which were $2 \%$ lower.

Pittsburgh is a new market for BJ's. Bridgeville was its first location opening in December, 2021 and its second club opened in Pittsburgh in Ross Township in April, 2022. It's possible BJ's has either residual new club opening vendor discounts for these two locations or it has a more aggressive and lower merchandise gross margin plan due to Pittsburgh being a new market. As the non-competitive comparison section will show, WCF does not believe the item basket results in Pittsburgh represent a company-wide pricing strategy change.

Costco - In comparison to BJ's, Costco's pricing differential on food products ( $3 \%$ lower), non-foot items (1\% lower) and overall SKUs ( $2 \%$ lower) is consistent to slightly narrower based on the item basket results since 2007. However, compared to Sam's Club, Costco's pricing differential is the lowest since this item basket analysis began. Costco's food prices are 6\% lower than Sam's Club, its general merchandise prices are 3\% lower than Sam's Club and its overall prices are $4 \%$ lower than Sam's Club.

Sam's Club - The larger pricing differential for Sam's Club compared to both BJ's and Costco in 2022 in Pittsburgh is unique and difficult to determine a reason. It could be that the Sam's Club location WCF used for this item basket study has not been reacting to lower consumer branded prices at its club competitors. However, it's also possible that Sam's has a different pricing philosophy where it no longer desires to try to be a market leader.

## Non-Competitive Comparison

As an additional part of the item basket analysis, WCF selected three locations for each club operator that did not have a club competitor within a ten mile radius. WCF wanted to understand if pricing strategy changes for locations that do not have a close club competitor.

Adding three locations to this item basket analysis is challenging as we want to make sure the retail prices are gathered close to the same time that the full study is done in Pittsburgh. The most feasible way for WCF to gather retail prices at a Sam's Club without a club competitor within a 10 mile radius was to use its web site. WCF pulled retail prices from Sam's Club in Bentonville, Arkansas on August 16, 2022 (closest club competitor is 70 miles away).

A non-competitive BJ's and Costco were near WCF's office. BJ's location is Franklin, Massachusetts was visited on August 17, 2022 (closest club competitor is 20 miles away) and Costco's location in Enfield, Connecticut was visited on August 15, 2022 (closest club competitor is 15 miles away).

The chart on the right summarizes the information for this non-competitive comparison. The first line in the chart lists the number of items that were observed both at a club in Pittsburgh and its corresponding non-competitive club. For example, there were 175 of the same items at BJ's location in Bridgeville and Franklin.

The next section shows the total food, non-food and overall retail prices at each club in Pittsburgh. For example, Costco's food items in Pittsburgh that were being compared to Enfield totaled \$1,260.

The next section shows how much higher or lower the non-competitive club was in comparison. Following the Costco food example, its prices in Enfield were 6\% higher than Pittsburgh.

| August, 2022 | BJ's | Costco | Sam's |
| :---: | :---: | :---: | :---: |
| Items | 175 | 162 | 151 |
| Club - Competitive | Bridgeville, PA | Pittsburgh, PA | Pittsburgh, PA |
| Food | \$1,406 | \$1,260 | \$1,066 |
| Non-Food | \$1,166 | \$1,179 | \$1,211 |
| Total | \$2,572 | \$2,439 | \$2,278 |
| Club - Non Competitive | Franklin, MA | Enfield, CT | Bentonville, AR |
| Food | + 15\% | +6\% | + $2 \%$ |
| Non-Food | + 9\% | + $2 \%$ | +1\% |
| Total | + 12\% | +4\% | +1\% |

Overall, all three clubs had higher prices at their respective non-competitive clubs. Costco's overall prices were $4 \%$ higher in Enfield and this is the approximate range we would have expected for all three clubs. With BJ's overall prices being 12\% higher in Franklin, WCF believes this indicates its prices in a competitive market like Pittsburgh were lower than normal due to the reasons mentioned previously.

The overall results for Sam's Club in Bentonville which were 1\% higher leads to an interesting conclusion. Sam's prices in a non-competitive market like Bentonville are close to a competitive market like Pittsburgh where BJ's and Costco are significantly lower. This leads to WCF to "lean" towards the possibility that Sam's Club not reacting to BJ's and Costco in Pittsburgh is more of a company-wide philosophy rather than one club not reacting to its competitors.

Notes

